



# SHC Training Terms & Conditions (Certificate and Diploma)

## 1. **Contact details**

We need your full contact details (including email) to manage your participation. This info is shared only with Shamanic Healers Circle trainers, and fellow participants in your group. If you'd prefer not to share your details with other participants, just let us know.

## 2. **SHC guidelines**

All participants must read and agree to the SHC's policies:

- Security & Confidentiality Statement below
- Code of Conduct available on the resources page of the website.

## 3. **Payment**

The full fee is due 4 weeks before the start date. Cancellations before that deadline are refunded minus administration fees. After that, no refunds are possible.

## 4. **Certificate**

To receive a certificate, you must attend the minimum hours listed in the course brochure. Missed hours may mean repeating that part of training at your own cost.

## 5. **Cancellations & insurance**

We can't cover travel or accommodation costs if you or we cancel. We recommend taking out travel insurance. If we cancel a course, we'll refund the course fee in full.

## 6. **Training format**

In rare cases, in-person courses may be moved online. If this happens more than 4 weeks in advance, you may withdraw for a full refund. Within 4 weeks, a 10% refund is offered if you withdraw.

## 7. **Special needs**

Please tell us early if you need special support so we can plan accordingly.

## 8. **Changes**

Venues or dates may change, but we'll inform you in good time.



**9. Recordings**

Recording by participants isn't allowed. We may record parts for training and staff development, with your consent. Occasionally, non-SHC training recordings may be shared with you for learning purposes, these are private and must not be shared.

**10. Disputes**

If an issue arises, please contact [info@shamanichealerscircle.com](mailto:info@shamanichealerscircle.com) first. For certificate and diploma training, the SHC complaints policy applies.

**11. Updates**

We may update these terms at any time and will keep you informed.



# Security & Confidentiality Statement

At Shamanic Healers Circle (SHC), we care deeply about creating a safe, respectful, and supportive learning space. By joining our training programs, you agree to the following:

## **Confidentiality & trust**

- What's shared in the group stays in the group. Personal stories, experiences, and sensitive information are strictly confidential.
- Please do not share, publish, or discuss another participant's contributions outside the training setting—unless you have their explicit consent.

## **Respectful learning environment**

- We ask everyone to treat each other with kindness, curiosity, and respect.
- Alcohol and non-prescription drugs are not permitted. Students who attend under the influence of these substances will be considered in breach of this agreement and will forfeit their place and course fees.
- Disruptive, unsafe, or disrespectful behaviour is not acceptable and may result in exclusion from the training.
- You are always welcome to step back or take a break if needed. Your wellbeing comes first.

## **Use of participant data**

- We only use your contact details and personal data to manage and communicate about the training.
- Your data is stored securely and shared only with UK Healers the accrediting body for SHC, SHC trainers, and participants in your group.
- Your information will never be given to unrelated third parties.

## **Recordings and materials**

- Participants may not record, copy, or distribute any training content.
- Course materials are for your personal learning only and may not be shared publicly or on social media.
- If SHC records part of a training (for staff development), you will always be informed and asked for consent.

The logo consists of five overlapping circles in a circular arrangement. From top-left to bottom-right, the colors are: grey, yellow, red, orange, and red. The text "Shamanic Healers Circle" is centered over the circles.

# Shamanic Healers Circle

## **Shared responsibility**

- Each of us helps to keep this training space safe. Please protect both your own privacy and the confidentiality of others.
- Breaches of confidentiality may affect continued participation in the training.

## **Together we learn best**

Our goal is to build an atmosphere of safety, trust, and mutual respect where everyone can grow and learn. Thank you for helping us create this environment.